

RFA #01-23
MATP Services in Philadelphia County
Q&A Log

	RFA Section	Question	Answer
1	Appendix O, Eligibility Verification Information	Will the Department consider sending a one-time 834 eligibility file prior to the contract go live?	No. Please see the attached 834 Companion Guide.
	RFA Section	Question	Answer
2	Appendix O, Eligibility Verification Information	Are the responses to batch 270 eligibility inquiries provided in real-time?	No, the 271 batch response files are provided the next business morning.
	RFA Section	Question	Answer
3	Appendix Q	Please provide updated trip data (trip volume, mileage, mode mix), call volume, and membership numbers through December 2022.	Please see the attached updated Appendix Q - Philadelphia MATP Data Book Calendar Years 2019-2022.
	RFA Section	Question	Answer
4	Appendix Q	Can the Department please clarify the significant drop in trip volume on Mass Transit beginning in "2020M04" and continuing through all reported months? We understand that the initial decrease was likely COVID related, but this mode does not appear to have recovered at the rate of other modes. Was there a change in policy for trip assignment to Mass Transit?	The Department obtained federal waivers to allow telemedicine, and followed other federal guidelines, such as CDC guidelines for safe public transportation, during the pandemic. These changes significantly impacted the need for medical transportation and the use of mass transit. Ridership on mass transit, including SEPTA, continues to rebound slowly. The federal public health emergency will remain in effect until May 11, 2023.

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5	Appendix Q	Transportation utilization is still far below pre-pandemic levels. Has the Department made any changes to the transportation benefit that has reduced utilization on a limited or permanent basis? Have medical facilities or other organizations started to provide transportation for this population outside of the MATP program?	The Department obtained federal waivers to allow telemedicine during the pandemic and has since made that policy change permanent. No changes have been made to the transportation benefit. Some medical providers and managed care organizations elect to offer transportation services to their patients and members in addition to MATP, but this is not required or funded by DHS.
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6	Appendices D & E	Would the Department allow vendors to submit SDB and Veteran commitment forms from the original MATP procurement that was submitted in January of 2023? The requirements have not changed and it would relieve burden on small businesses to get these forms filled out again. Alternately, could the vendor simply have the SDB and/or Veteran certified firm sign an attestation saying that their commitment stands for the new procurement and submit the signed attestation along with the original commitment forms from the initial procurement?	No. All Proposers must submit current SDB and VBE Participation Submittal Packets or Good Faith Efforts requests. Complete SDB and VBE submittal documents must be completed and returned by the bid close due date and time for the current bid. Do not reuse previous submissions.
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7	General	What is the expected impact of the redetermination process to current membership levels? Does the Department have available estimates as to the percentage of membership that is expected to lose their eligibility?	The Department estimates that approximately 600,000 Medical Assistance beneficiaries may be determined to be ineligible for Medical Assistance over the course of the 12-month period from April 2023-April 2024. There are currently approximately 3.6 million Medical Assistance beneficiaries.

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8	General	Can the Department share why the initial procurement was canceled and this RFA issued so soon after?	This information is not needed to submit a response to this RFA. Please see the cancellation notice for information.
	RFA Section	Question	Answer
9	General	Can the Department confirm that answers to questions from the previous procurement (RFA 35-21) will also apply to this procurement, since the RFAs are so similar?	Questions and responses from a previous solicitation do not apply to a new solicitation.
	RFA Section	Question	Answer
10	General	What is the projected award date for this project? What is the projected contract start date?	The Department expects to award no later than May 2023. The projected start date for the new contract is September 1, 2023.